

Out-of-Network Reimbursement Rates

Out-of-network providers who have been approved to render services to Healthfirst members will be reimbursed at the Healthfirst Standard Out-of-Network Fee Schedule applicable to the member's Healthfirst plan.

These fee schedules are established as a percentage of Medicaid or Medicare (depending upon the service and the member's Healthfirst plan) and represent appropriate reimbursement for the service in the locality in which it was provided, as determined by Healthfirst.

These out-of-network fee schedules apply to the following plans:

- Healthfirst Essential Plans
- Healthfirst Leaf and Leaf Premier Plans
- Healthfirst Pro, Pro Plus, and Total Plans

In these instances, the Explanation of Payment will indicate "**OON RATE: SEE HEALTHFIRST.ORG**".

For more information about the claims submission and appeals process, out-of-network providers should refer to the [Healthfirst Provider Manual](#).